13

Multiple Occupancy Query

The Multiple Occupancy Query provides multiple occupancy tenant information to authorized HUD users through the internet or intranet. Authorized users can query the database and retrieve multiple occupancy information based on their input selection criteria. Reports can be retrieved identifying units occupied by multiple active heads of households and active heads of households occupying more than one unit. The reports can be viewed on the browser or can be downloaded for printing.

The Multiple Occupancy Query option can be selected from the TRACS Main Menu.

From the **TRACS Multiple Occupancy Query** screen, click on the <u>TRACS</u> <u>Menu</u> link in the blue side bar to return to the TRACS Main Menu.

From the TRACS Multiple Occupancy

Query screen, the displays directly above the <u>User Guide</u> link as a visual to direct users to the user guide for assistance in using this application.

Objectives

By the end of this chapter, you will be able to:

- Query the database and retrieve multiple occupancy information for a household member
- View query data from browser
- Download and print a Multiple Occupancy Report

13.1 To generate a Multiple Occupancy Query:

1. From the TRACS Main Menu, click on the <u>Multiple Occupancy Query</u> link, and the **TRACS Multiple Occupancy Query** screen (Figure 1) displays.

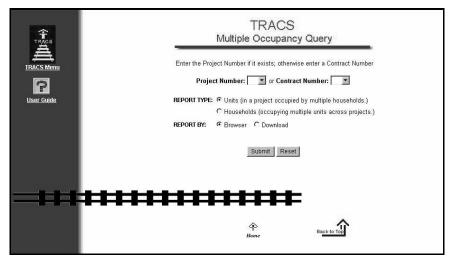


Figure 1. TRACS Multiple Occupancy Query Screen

- 2. Select Contract Number or Project Number.
- 3. Select *Report Type: Units (in a project occupied by multiple households)* radio button.
- 4. Select *Report By: Browser* radio button.
- 5. Click on Submit, and the **TRACS Multiple Occupancy Report** screen (Figure 2 and Figure 3) displays.

OR

Click on Reset to clear fields and enter different criteria.

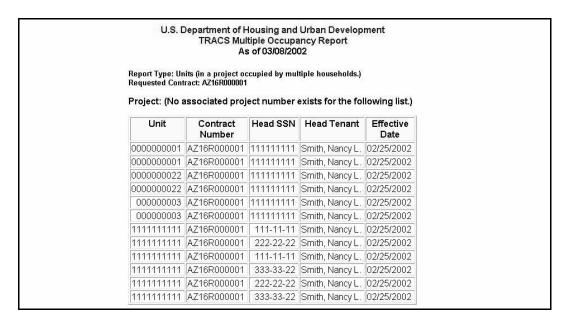


Figure 2. TRACS Multiple Occupancy Report Screen (1 of 2)

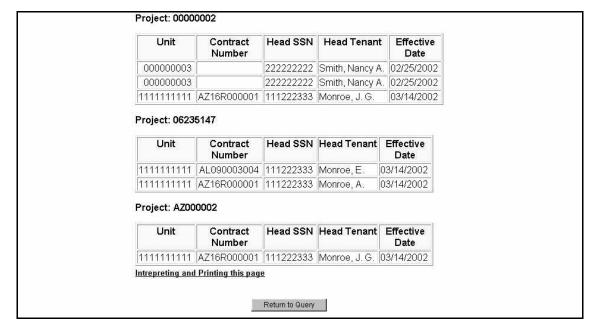


Figure 3. TRACS Multiple Occupancy Report Screen (2 of 2)

The screen displays the report with *Project Number* or *Contract Number* appearing across the top of the report, depending on which number was used to generate the query. If *Contract* Number is used to generate the query, but no *Project* Number is associated with the contract, then the *Project Number* column will not display. Remaining columns display the *Unit, Head SSN, Head Tenant*, and *Effective Date*. The screen also displays a system-generated date based on when information was updated in the database, or states information is current as of this date.

The following screen (Figure) shows the *Households* (occupying multiple units across projects) Sort by: field, which is selected from the **Multiple Occupancy Query** screen.

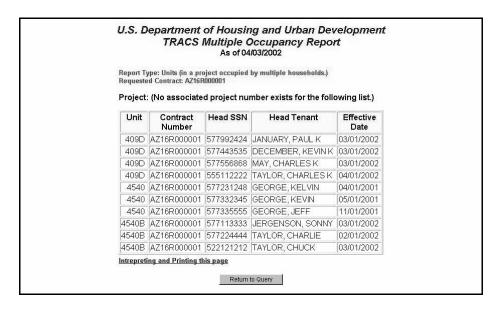


Figure 4. Multiple Occupancy Query Screen showing Households occupying multiple units

The <u>Interpreting and Printing this page</u> link provides additional information for the Multiple Occupancy Report. Clicking on this link displays the following screen of information (Figure 5).



Figure 5. Interpreting and Printing Page Screen

- 6. Click on the browser's Back button to return to the **Multiple Occupancy Report** screen.
- 7. Click on Return to Queny to return to the Multiple Occupancy Query screen.

TRACS provides the capability for users to download Multiple Occupancy Report information.

13.2 To download a Multiple Occupancy Report:

- 1. From the **TRACS Multiple Occupancy Query** screen, select either *Contract Number* or *Project Number*.
- 2. Select *Report Type:* radio button.
- 3. Select Report By: Download option.
- 4. Click on Submit, and the **TRACS Multiple Occupancy Report** download screen (Figure 6) displays.

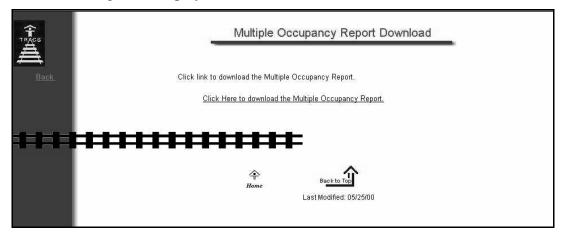


Figure 6. TRACS Multiple Occupancy Report Download Screen

5. Click on the <u>click here to download the Multiple Occupancy report</u> link, and a security warning screen (Figure 7) displays.

OR

Click on the <u>Back</u> link in the blue sidebar to return to query screen and view or edit previously entered search criteria.



Figure 7. Security Warning

6. Click on the radio button next to <u>Save it to disk</u> to name and save the file to your hard drive.

If a query is submitted using the *Report By: Download* function on the query screen, the data is reported in ASCII file format, which is downloaded to your PC's hard drive. The ASCII file is comma delimited so the user may import the data into such database packages as Microsoft Access or Microsoft Excel. The *Header Field Names* display at the beginning of the downloaded file and are separated by commas. Following the *Header Field Names* is the data returned from the query. The data displays in the order of the *Header Field Names*. An example of an ASCII file is displayed as Figure 8.

```
project number; contract number; unit number; head hhold id code; effective
date; head hhold name
 ;AZ16R000116;
                                   ;01/01/1900;
 ;AZ16R000001;0000000001;1111111111;02/25/2002;Smith, Nancy L.
 ;AZ16R000001;0000000001;1111111111;02/25/2002;Smith, Nancy L.
 ;AZ16R000001;0000000022;1111111111;02/25/2002;Smith, Nancy L.
 ;AZ16R000001;0000000022;1111111111;02/25/2002;Smith, Nancy L.
 ;AZ16R000001;000000003 ;1111111111;02/25/2002;Smith, Nancy L.
 ;AZ16R000001;000000003 ;111111111;02/25/2002;Smith, Nancy L.
 ;AZ16R000115;1101
                        ;011011011;03/14/2002;Monroe, L.
 ;AZ16R000001;11111111111;111-11-11;02/25/2002;Smith, Nancy L.
 ;AZ16R000001;11111111111;222-22-22;02/25/2002;Smith, Nancy L.
 ;AZ16R000001;11111111111;111-11-11;02/25/2002;Smith, Nancy L.
 ;AZ16R000001;11111111111;333-33-22;02/25/2002;Smith, Nancy L.
 ;AZ16R000001;11111111111;222-22-22;02/25/2002;Smith, Nancy L.
 ;AZ16R000001;11111111111;333-33-22;02/25/2002;Smith, Nancy L.
00000002; ;000000003 ;222222222;02/25/2002;Smith, Nancy A.
00000002; ;000000003 ;222222222;02/25/2002;Smith, Nancy A.
00000002;AZ16R000001;11111111111;111222333;03/14/2002;Monroe, J. G.
06235147; AL090003004; 111111111111; 111222333; 03/14/2002; Monroe, E.
06235147;AZ16R000001;1111111111111;111222333;03/14/2002;Monroe, A.
       AZ000002; AZ16R000001; 11111111111; 111222333; 03/14/2002; Monroe, J. G.
```

Figure 8. ASCII File